CDS Family & Behavioral Health Services

Business Partner Survey Summary Results 2015

*Six out of 19 or 32% of the Business Partner Survey were returned*

*The results are as follows:*

CDS staff is courteous and professional.

| – | Strongly agree – | Mostly agree – | Disagree in part – | Strongly disagree – | N/A – | Total – |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | 100%  6 | 0%  0 | 0%  0 | 0%  0 | 0%  0 | 6 |  |

CDS staff responds to my requests in a timely manner.

| Strongly agree – | Mostly agree – | Disagree in part – | Strongly disagree – | N/A – | Total – |  |
| --- | --- | --- | --- | --- | --- | --- |
| 100%  6 | 0%  0 | 0%  0 | 0%  0 | 0%  0 | 6 |  |  |

If the need should arise, I would recommend a friend or family member to CDS for services.

| Strongly agree – | Mostly agree – | Disagree in part – | Strongly disagree – | N/A – | Total – |  |
| --- | --- | --- | --- | --- | --- | --- |
| 100%  6 | 0%  0 | 0%  0 | 0%  0 | 0%  0 | 6 |  |  |

Do you have any suggestions that might improve our working relationship or business practices?

Attached is the survey you requested. The only suggestion that I might have to improve our working relationship would be for you to hire more employees like Liz Tschumy. Other than at open enrollment, she is the only person I have contact with at CDS, but of all the people you have had in that position since I have been working with you, she has been the sharpest at picking up on information and staying on top of things. No disrespect to any of the other employees you have had at that position, but she is fun and easy to work with and responds to any communication I make with her on a very timely basis.

It is always a pleasure working with everyone at CDS!