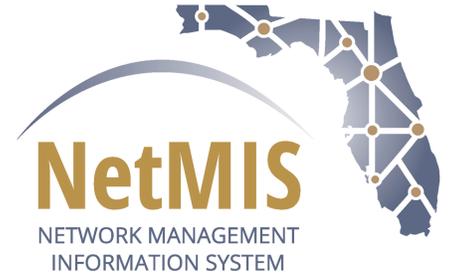


# Satisfaction Survey: SNAP (U12 & SNAP for Youth)

Completed Date: \_\_\_\_\_  
 Counselor/Staff: \_\_\_\_\_  
 Youth Name/ID: \_\_\_\_\_  
 Exit Date: \_\_\_\_\_



Please circle your response:

Overall, are you satisfied with the services you received?	<b>YES</b>	<b>NO</b>	<b>SOMEWHAT</b>
Our counselor understood how I felt about things.	<b>YES</b>	<b>NO</b>	<b>SOMEWHAT</b>
So far, our counseling has helped me and my family.	<b>YES</b>	<b>NO</b>	<b>SOMEWHAT</b>
I believe that my family and I are better able to solve our problems now.	<b>YES</b>	<b>NO</b>	<b>SOMEWHAT</b>
Our counselor respected my thoughts and feelings.	<b>YES</b>	<b>NO</b>	<b>SOMEWHAT</b>
I was able to get services from this program in a reasonable amount of time.	<b>YES</b>	<b>NO</b>	<b>SOMEWHAT</b>
If I had another problem, I would come back here.	<b>YES</b>	<b>NO</b>	<b>SOMEWHAT</b>
I was regularly informed about services and plans for me and my family.	<b>YES</b>	<b>NO</b>	<b>SOMEWHAT</b>
The staff addressed my counseling needs as soon as possible.	<b>YES</b>	<b>NO</b>	<b>SOMEWHAT</b>

In general, how satisfied were you with the SNAP Program?

- Dissatisfied  
  Somewhat Dissatisfied  
  Undecided  
  Somewhat Satisfied  
  Satisfied

What skills do you feel were most helpful? (Please choose three)

- Identify Triggers  
  Stops and calming strategies  
  Understanding Hard Thoughts  
  Generating effective plans  
 Understanding physiological changes (Body Cues) when angry or upset  
  Cool thoughts and coping strategies  
 Identifying the critical moment  
  Confidence to try a plan  
  Ability to make good choices

Do you think SNAP helps people to (Please choose three)

- Get along better with peers  
  Get along better with teachers  
  Calm themselves when upset  
 Get along better with family members  
  Be able to deal with conflict  
  Be able to identify their triggers