|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  63 Surveys were distributed 27 were returned  |
|  | **CDS FAMILY & BEHAVIORAL HEALTH SERVICES, INC.** |  |
|  | **Stakeholder Survey Results 2013** |  |  |  |   |
|  |  |  |  |  |  |   |   |   |
| Questions: | Strongly Agree | Agree | No Opinion | Disagree | Strongly Disagree | N/A | Comments |
| 1 | CDS has a good working relationship with our organization. | 17 | 6 | 0 | 0 | 0 | 0 |   |
| 2 | CDS has competent and professional staff. | 21 | 6 | 0 | 0 | 0 | 0 |   |
| 3 | CDS has staff that is accessible to our organization. | 17 | 9 | 1 | 0 | 0 | 0 |   |
| 4 | CDS is responsive to our input and ideas. | 14 | 9 | 2 | 0 | 0 | 2 |   |
| 5 | CDS has a strong partnership with our organization at the administrative and/or management level. | 19 | 6 | 1 | 0 | 0 | 1 |   |
| 6 | CDS has a strong partnership with our organization at the direct service staff level. | 15 | 12 | 0 | 0 | 0 | 0 |   |
| 7 | CDS shares pertinent participant related information with our agency, as appropriate. | 14 | 11 | 0 | 0 | 0 | 2 |   |
| 8 | CDS provides timely information to assist our work. | 14 | 12 | 0 | 0 | 0 | 1 |   |
| 9 | CDS does a good job of following up on its participants. | 13 | 9 | 3 | 0 | 0 | 2 |   |
| 10 | CDS does a good job of arranging or referring to community services. | 14 | 8 | 4 | 0 | 0 | 1 |   |
| 11 | CDS has a positive impact on most of the participants it serves. | 14 | 13 | 0 | 0 | 0 | 0 |   |
| 12 | Please include any additional comments you would care to make. | 9 comments were made. (see below) |
| Please place a check mark next to the CDS program(s) with which you currently have contact: |
|   | **Interface Youth Programs** |  |  | **Prevention Programs** |  |   |
| 20 | Interface Youth Program-Residential |  | 1 | Levy County Prevention Coalition  |   |
| 12 | Family Action |  | 5 | Reichert House  |  |   |
|   |  |  | 4 | Spotlight on Youth  |  |  |   |
|   |  |  | 4 | PIPSA  |  |  |  |   |
|   |  |  | 0 | Hamilton County Alcohol and Other Drug Prevention Coalition |
|   |  |  | 2 | Project Success or Too Good for Drugs |   |
|   |   |   | 4 | Independent Living  |
| Thank you for completing this survey. Your input is part of our ongoing effort to improve our program services. |
| **Question #** | **Comment** |
| 12 | Management in Palatka is second to none! |
| 12 | Would like to have presentation for deputies as to your services. |
| 4 | I've not had much contact w/ CDS lately |
| 7 | I've not had much contact w/ CDS lately |
| 12 | Formerly, the Career Center worked with project Interface on a regular basis, but they have not requested services in the past few years. This leads me to wonder if there might be a more appropriate contact person here at Santa Fe. If so, I would be happy to help find that person. Jimmy Yawn 395-4121 |
| 12 | Wonderful staff at Palatka! We love Cindy, she is the greatest! |
| 12 | We value the service to our students and families. |
| 12 | This program offers very strong, positive support to our needy student population! They are awesome to work with and go above and beyond in making a difference for our children! |
| 12 | CDS does a great job in our community and is a terrific United Way partner. |